

RCC LOCATIONS

All Air Force bases have an assigned RCC; however, RCC offices are physically located at the following bases:

NORTH WEST

McChord	Malmstrom	Hickam
Mtn Home	Elmendorf	Vandenberg
Travis		

NORTH CENTRAL

Ellsworth	Offutt	Scott
Grand Forks	Wright Patterson	

NORTH EAST

Dover	Hanscom	Andrews
Langley	WRNMMC	Lakenheath
Ramstein	McGuire	

SOUTH WEST

Holloman	Kirtland	Luke
Nellis	Hill	Peterson
USAF		

SOUTH CENTRAL

Barksdale	Dyess	Lackland
SAMMC	Little Rock	Tinker
Randolph		

SOUTH EAST

Eglin	Hurlburt	Moody
MacDill	Maxwell	Pope
AFRC/Robins	Shaw	



AFW2 PROGRAM INFORMATION

MAILING ADDRESS

HQ AFPC/DPFW ATTN: AFW2 550 C St.
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JBSA Randolph, TX 78150-4739

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WEBSITE

www.woundedwarrior.af.mil

www.youtube.com/user/AFWoundedWarrior

[www.facebook.com/
AirForceWoundedWarrior](https://www.facebook.com/AirForceWoundedWarrior)

[www.flickr.com/photos /
airforcewoundedwarrior/](https://www.flickr.com/photos/airforcewoundedwarrior/)

www.twitter.com/AFW2

www.instagram.com/afw2



PHONE

800-581-9437



Join the journey to recovery.



WOUNDED WARRIOR

carebeyondduty

Recovery Coordination Program



*"Relationships are where we take our
recovery on the road."*

-Melody Beattie

ELIGIBILITY



ELIGIBILITY

- Seriously ill/injured (SI) or very seriously ill/injured (VSI) identified on an AF Casualty Report
- Highly complex medical conditions
- Airmen diagnosed with PTS or TBI who have been referred or are likely to be referred through the Medical Evaluation Board process
- Purple Heart recipients
- Air Reserve Component members who are retained for more than 6 months on Title 10 medical orders, or Airmen who are returned to Title 10 orders for a deployment related (serious/severe) condition(s).



RCC & CRP

RCC

The primary mission of the Recovery Care Coordinator (RCC) is to facilitate, monitor, and ensure access to care and resources for seriously or very seriously wounded, ill and injured (WII) Airmen and their families. RCCs allow for a smooth transition from immediate hospital recovery to long-term adaptability and care.

LOCATION

RCCs are considered the program's "boots on the ground" and advocate for the Airman, and caregiver. Every installation has an assigned RCC; however, the RCC may not be located on that installation. Each RCC is responsible for a region and are strategically stationed where there is historically a high volume of WII Airmen being treated.

RCCs educate and guide Airmen through the first four phases of the Continuum of Care, and always serves as the local area referral expert for Airmen in need.

GOALS

- Prevent unnecessary delays
 - Reduce anxiety
- Obtain accurate and responsive information and services

CRP

The Comprehensive Recovery Plan (CRP) identifies the Airman & family's goals and the resources they need to achieve them, such as assistive technology, education, employment and housing. AFW2 care managers (RCCs/NMCMs) use the plan to guide Airmen and their families, through the continuum of care, on the road to recovery.

NMCM & CCM

ROLE

Your Non-Medical Care Managers (NMCM) are centrally located at HQ AFPC, JBSA Randolph, TX. They are the subject matter experts that serve enrolled Airmen and provide support to the RCCs in the field.

CCM

Clinical Case Managers (CCMs), normally nurses or social workers, ensure the Airmen and their family understand care options and have timely and quality access to recommended treatment, to include both lengthy inpatient or outpatient health services. They also work with RCCs to help identify Airmen who can best be assisted by AFW2.

TRANSITIONING OUT OF SERVICE

If a determination is made that the Airman will transition out of the Air Force and into the civilian sector, the NMCM will normally take the lead coordinator role and assist the Airman and family throughout the transition period. This includes but is not limited to:

- ⇒ Benefits
- ⇒ Entitlements
- ⇒ Housing
- ⇒ Transportation counseling
- ⇒ Program & Service Referrals

WARM HAND-OFF

NMCMs are responsible for providing non-medical care when Airmen are placed on the Temporary Disabilities Retired Listing (TDRL) as well as helping transition (ensuring a warm hand-off) to the Veteran Affairs (VA) support system.